

Sign into your Google account, then open a new tab. Copy and paste this address in the new tab and press enter. <https://groups.google.com/a/ccboe.org/forum/#!usersettings/emailstatus>

It should look similar to this.

The screenshot shows the Google Groups user settings page for the ccboe.org group. The browser address bar shows the URL: groups.google.com/a/ccboe.org/forum/#!usersettings/general. The page has a yellow banner at the top stating: "The new Google Groups offers all your favorite features with a fresh look and will replace classic Groups soon". Below the banner, the word "Groups" is displayed in red, followed by a back arrow and a "Save" button. The left sidebar contains navigation links: "My groups", "Home", "My discussions", "Starred", "Favorites" (with a tip: "Click on a group's star icon to add it to your favorites"), "Recently viewed" (listing WPE, IT Alerts, HP, HPH, PS), and "Recent searches" (listing several instances of "steve hollis"). The main content area is titled "Settings for ccboe.org groups only" and includes sections for "Notification settings" (with a checkbox for "Send me an email if there is a status change on my post or topic"), "Settings for all groups", "Add/Invite settings" (with checkboxes for "Allow group managers to direct add me to their groups" and "Allow group managers to invite me to their groups"), "Notification settings" (with a checkbox for "Send me an email when somebody assigns a topic to me"), "Bounce status" (stating "Your email address is currently not flagged as bouncing."), "In product help" (with a checkbox for "Automatically show me tours for new features" and a "Show all tours again" button), and "Change display language" (with a dropdown menu set to "English (United States)" and a note: "Use as my default language for this and future sessions.").

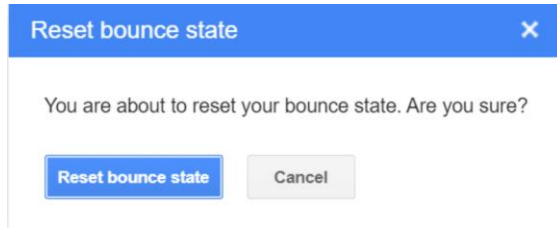
There should be a link at the end of the Bounce status. Click it and it should show a page that has Reset bounce state at the bottom right of the page.



again by click the **Reset bounce state** action below. We will

Reset bounce state

Click it and it will show this.



Click the button and wait 10 seconds, then you can close the tab.